



Westinghouse

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Warranty

Portable Electric Generators

Proof of Purchase

It is recommended that you keep a copy of the original tax invoice for your records.

Warrantor

Name: Westinghouse Outdoor Power Equipment (ABN 21101370085)
Address: 21 Resource Street, Parkinson, 4115, Australia
Phone: (1800) 453 626
Fax: (07) 3386 9988
Email: info@wpowereq.com.au
Web: www.westinghouseoutdoorpower.com.au

Warranty Conditions

Westinghouse Outdoor Power Equipment (the “Company”) warrants that its Westinghouse portable electric generators (the “Goods”) shall be free from defects in material and workmanship for a period of two years (2) years or five hundred (500) operating hours, whichever occurs first, from the date of original sale (hereinafter the “Warranty Period”) in normal domestic applications such as personal, residential household or recreational use.

A Warranty Period of one (1) year or five hundred (500) operating hours, whichever occurs first, shall apply in commercial applications such as income producing, rental or other business-related use. Goods sold to a Consumer with an Australian Business Number shall be deemed as being used in a commercial application.

The Warranty Period is continuous from the date of original sale and does not restart upon the repair or replacement of the Goods or any part thereof.

Upon return – transportation charges prepaid by the Consumer – to the Company’s or its nominated dealer’s premises within the Warranty Period, the Company shall repair or replace, at its option, any Goods which it determines to contain defective material or workmanship, and shall return said Goods to the Consumer free-on-board (FOB) at the Company’s or agent’s premises. The repair or replacement work will be scheduled and performed according to the Company’s normal work flow and availability of replacement parts.

The Company shall not be obligated, however, to repair or replace Goods which have been: repaired by others; abused; improperly installed, operated, maintained, repaired, transported or stored; not serviced to schedule using genuine spare parts; altered or otherwise misused or damaged in any way.

Power - when you need it - where you need it

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The Company shall not be responsible for any diagnosis, communication, dismantling, packing, handling, freight, and reassembly or reinstallation charges.

Freight damage, pre-delivery service, normal operating adjustments, preventative maintenance service, consumable items, cosmetic damage, corrosion, erosion, normal wear and tear, performance, merchantability, and fitness for a particular purpose are not covered under this Warranty. Consumable items include batteries, filters, fuel, lubricants and spark plugs.

The Company shall not be liable for any repairs, replacements, or adjustments to the Goods or any costs of labour performed by the Consumer or others without the Company's prior written approval.

To the extent permissible by law and notwithstanding any other clause in these Warranty Conditions, the Company excludes all liability whatsoever to the Consumer arising out of or in any way connected with a contract for any consequential or indirect losses of any kind howsoever arising and whether caused by breach of statute, breach of contract, negligence or other tort.

The Company's liability will be limited to, in the case of products, the replacement of the products, the supply of equivalent products or the payment of the cost of replacing the products or of acquiring equivalent products or, in the case of services, the supply of the services again or the payment of the cost of having the services supplied again. The choice of remedy will be at the discretion of the Company and the Consumer acknowledges that this limitation of liability is fair and reasonable.

This Warranty is available only to the original Consumer bearing the original tax invoice from the Company or one of its authorised dealers as proof of purchase. Goods purchased from any other party such as a private seller, auction house, eBay seller, etc. are not covered by this Warranty.

Our Goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the Goods repaired or replaced if the Goods fail to be of acceptable quality and the failure does not amount to a major failure.

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